Summary of our services

I. **Call to order**

By calling us we can help you in a number of ways.

1. Phone support
2. Remote connection
3. Onsite technician

II. **Products covered by us**

We cover most of the Microsoft products and more

1. All operating systems from Windows 7 to latest Windows 10
2. All Microsoft office versions including office 365 add-ons
3. Microsoft Server
4. Linux Server
5. VPN infrastructure
6. VoIP
7. ISP services

III. **Direct contact**

No need to speak to a call center agent.

IV. **Servicing for the individual to large corporates**

a) Rates get calculated per issue/call

b) Retainer based contracts / SLA service

c) Emergency based calls

V. **New business**

a) Infrastructure planning and setup

b) Assessment of current infrastructure and upgrades

c) Solutions implementation and support